

National Syndromic Surveillance Conference and Workshop October 20-24, 2003  
Workshop: Data Transfer and Transformation for Syndromic Surveillance  
Section: Negotiating with data providers 8:45-9:30  
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- ◆ Data Sources
  - Non-hospital: school absenteeism, worker absenteeism, outpatient clinic, pharmacy sales, retail sales.
  - Emergency department
- ◆ Criteria for selecting data sources
  - Availability
  - Timeliness
  - Representativeness
  - Sensitivity/specificity
  - Size, location, special population
- ◆ Obtaining buy-in from organizations to obtain non-public data
  - NYC experience with Department of Education: **Example 1**
  - NYC experience with Emergency Departments (EDs): **Example 2**
  - Funding for participation
  - Audience experience
- ◆ Selecting data to use from EDs
  - Existing data vs. new data
  - Sources of chief complaint vary by and within hospitals
    - Clinician vs. clerk
    - Computer entered vs. transcribed
    - Completeness, timeliness
- ◆ Memorandums of understanding/agreement
  - Purpose
  - What should they contain- **Examples 3-5**
- ◆ Health Insurance Portability and Accountability Act (HIPAA)
  - Brief overview
  - **Example 6**-Commissioner's letter to providers
- ◆ Evaluating data
  - Evaluate two-week baseline for an ED before adding to system
  - Evaluate usefulness of data source before prospective analysis (e.g. school absenteeism experience)
- ◆ Maintaining relationships with data providers: lessons learned.

- Educate clinical staff why data collection is important and how they play a role in this-grand rounds presentations
- Give feedback to data providers
- Get feedback from data providers
- Be respectful of competing demands on staff
  - IT staff-asking for missing data
  - Hospital staff-calling or visiting an ED
- Audience experience